

98.2% of customers would refer friends and family to us.

*anonymous*

Fast, efficient, polite. This is my second time around, and will keep on going back.

Jun 28, 2015

- 5.0

Jun 20, 2015

*Anonymous*

Very good service as usual

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- 5.0

*richard/ginag, VIRGINIA BEACH*

Everything was great. I arrived a few minutes early for my appointment. My car was taken in right away for a state inspection. I was finished and on the road in a half an hour, maybe a little less, as promised. The staff were all very friendly. I highly recommend Bayside Tire & Auto. When my free maintenance runs out with the dealer, I'll definitely be back.

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- 5.0

Jun 19, 2015

*anonymous*

Great people, great service. I will be returning for service when needed

*royl, VIRGINIA BEACH*

Another outstanding service visit at Bayside! Dropped the car off for a scheduled service appointment, got it back sooner (& cheaper) than expected.

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- 5.0

Jun 10, 2015

*tom & susanh, VIRGINIA BEACH*

always helpful

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- 5.0

Jun 6, 2015

*christopher & heatherm, VIRGINIA BEACH*

The customer service at Bayside is great.

Thanks to Brad, Jim, and DJ for keeping us on the road.

*raymond, VIRGINIA BEACH*

Great service as always

Jun 4, 2015

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- 5.0

May 29, 2015

*ronalds, VIRGINIA BEACH*

I've never had a bad experience in 20+ years at Bayside Tire and Auto! Brad and the staff are always friendly, efficient and thorough . They always try to save me money instead of hearing a cash register ring when I drive up. If they can find an less expensive part, they will. There's no trial and error work done here! When you pick up your car, it's done right!

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- 5.0

May 28, 2015

*tom & susanh, VIRGINIA BEACH*

Have been a customer of Bayside Exxon for 25+ years . I have been extremely pleased with all service ! Brad is a top mechanic and has always taken care of all my auto needs!

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- 5.0

May 28, 2015  
*dennism, VIRGINIA BEACH*

Very friendly and helpful

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- 4.0

May 27, 2015  
*joe & elizap, VIRGINIA BEACH*

Service was great and Bayside Tire and Auto always has done a great job on all my vehicles.

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- 1.0

May 22, 2015  
*theresam, VIRGINIA BEACH*

I asked for an oil change and tire rotation, and to check for any other problems. When I looked at my receipt after picking up the car, the mechanic had noted that my fan belt was badly frayed and my rear tires needed replacing. However, I was not notified re these needs, and the work was not done, requiring a 2nd drop off by me. Very inconvenient

Comments from the automotive shop

Bottom line, we blew it. Usually when I review a complaint there is a plausible explanation but not in this case. Everything was done correctly except for the final communication. we have been serving the customer and her family for many years to her satisfaction until now. I called the customer and acknowledged all the above. Fortunately we are not losing a customer as she is scheduled to have the additional work done. I thanked for taking the time to notify us of her experience and she will receive a complimentary oil change.

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- 5.0

May 20, 2015

*dauidw, VIRGINIA BEACH*

Timely and good service.

*joseph & nalinik, VIRGINIA BEACH*

Brought the '04 Forester in for oil change. Was done on time and early at that.

We took advantage of the discount coupon for the service. Next time we'll remember to bring the coupon along with us.

Thanks again!

May 20, 2015

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- 5.0

May 9, 2015

*anonymous*

The gentlemen at Bayside were great! They are knowledgeable and provided great customer service.

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- 5.0

May 9, 2015

*eileene, VIRGINIA BEACH*

As always - excellent work and great customer service.

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- 5.0

May 8, 2015

*dick & marya, VIRGINIA BEACH*

Please thank Brad and the staff for quick , personal and professional service as usual .

I have tremendous confidence in their service of our vehicles.

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- 5.0

May 5, 2015

*bill & marylynf, VIRGINIA BEACH*

Great

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- 5.0

May 5, 2015

*ronalds, VIRGINIA BEACH*

I lie the coupon/reward program. The customer service is always great!

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- 5.0

May 5, 2015

*lawrencem, VIRGINIA BEACH*

Prompt and courteous service. Very pleased.

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- 5.0

Apr 27, 2015

*dick & maggib, VIRGINIA BEACH*

Always professional and very competent in everything they do. I have recommended their service to neighbors and and other. They treat each vehicle as their own. Will continue to take my 2 cars for their expert handling. Friendly with a "can do" attitude.

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- 5.0

Apr 24, 2015

*edwardg, NORFOLK*

As usual, the service was excellent.

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- 5.0

Apr 23, 2015

*annas, VIRGINIA BEACH*

I have complete trust in the mechanics at Bayside Tire and Auto to give me the best service possible at a reasonable price. I have been a customer for many,

many years and plan to continue depending on them for my auto needs.

Anna Spivey

*anonymous*

No problems,per usual.

Apr 21, 2015

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- 5.0

Apr 14, 2015

*richardf, VIRGINIA BEACH*

Was a great experience.... was told a couple hours for a state inspection and it wasn't even an hour... friendly people... overall experience was awesome will be going back. ...

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- 5.0

Apr 10, 2015

*royl, VIRGINIA BEACH*

Typical experience at Bayside, the work was done quickly & professionally!

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- 5.0

Apr 9, 2015

*tomr, VIRGINIA BEACH*

The entire staff is always courteous and professional and willing to take the time to explain all the details before and after the service.

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- 5.0

Apr 8, 2015

*celeste & khariw, VIRGINIA BEACH*

Always fast & accurate diagnostic testing, with economy friendly prices. Always courteous customer service.

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- 5.0

Apr 7, 2015  
*danny & christym, VIRGINIA BEACH*  
Great as always!

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- 5.0

Apr 3, 2015  
*anonymous*  
good service... Jim is the go to person...

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- 5.0

Apr 2, 2015  
*jasont, VIRGINIA BEACH*  
Always friendly, knowledgeable service!

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- 5.0

Mar 27, 2015  
*keith & kendallk, VIRGINIA BEACH*  
Great

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- 3.0

Mar 27, 2015  
*lucyw, VIRGINIA BEACH*  
I had not been here for a long time, there was a rude man at desk. i went to another station to have my car looked at.. I tried it again and a few years and was very pleased with the service..

*keith & kendallk, VIRGINIA BEACH*

Great

Mar 27, 2015

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- 3.0

Mar 27, 2015

*lucyw, VIRGINIA BEACH*

I had not been here for a long time, there was a rude man at desk. i went to another station to have my car looked at.. I tried it again and a few years and was very pleased with the service..

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- 5.0

Mar 26, 2015

*james r.b, VIRGINIA BEACH*

Good service as always

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- 5.0

Mar 25, 2015

*joseph & nalinik, VIRGINIA BEACH*

Our Subaru Forester needed alignment. The appointment was made and we were able to drop it off and have it ready before we had to go to work in the afternoon. The car seems to track nicely now and we're pleased, again, with the quality of the service.

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- 5.0

Mar 22, 2015

*sam & cathyf, VIRGINIA BEACH*

There was miscommunication on the phone I was told to be there by 115 when I hot there they were almost done for the day you all squeezed me in for an oil change I desperately needed You guys rock thank you



*dick/marya, VIRGINIA BEACH*

Excellent as usual.....

Mar 17, 2015

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- 5.0

Mar 13, 2015

*anonymous*

The best!

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- 5.0

Mar 13, 2015

*anonymous*

Outstanding service as always

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- 5.0

Mar 10, 2015

*thomas & brendam, VIRGINIA BEACH*

Quick and courteous service, respectful employees and convenience makes Bayside Tire and Auto my place for reliable auto service.

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- 5.0

Mar 10, 2015

*chrisj, VIRGINIA BEACH*

Awesome as usual

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- 5.0

Mar 9, 2015

*joseph & nalinik, VIRGINIA BEACH*

Got a flat from a deep pothole and brought the car in on Friday 3/6. Bought a new tire and was treated with courtesy during the experience. Am bringing the car back in for an alignment on 3/9 and look forward to the car driving better (and saving what's left of my tires.)

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- 5.0

Mar 5, 2015

*anonymous*

Excellent service! Very customer-focused.

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- 5.0

Mar 4, 2015

*johnb, VIRGINIA BEACH*

ANOTHER GOOD FEELING EXPERIENCE...WOULD RECOMMEND TO

OTHERS

THANK YOU

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- 5.0

Feb 27, 2015

*anonymous*

The guys at Bayside are fantastic. Great service, understanding about kinks life throws at their customers, and they'll do everything they can to meet deadlines.

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- 5.0

Feb 26, 2015

*billg, VIRGINIA BEACH*

As usual service was prompt and reasonably priced. I would recommend Bayside Tire and Auto to friends and family.

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- 5.0

Feb 25, 2015

*johnb, VIRGINIA BEACH*

The Management and staff of Bayside Tire & Auto could not have done a better job. Not only were they able to work my problem in on a day where weather was predicted and became bad, they fixed my problem and I received my car back the same day!!!

Many Thanks for a job well done!!!!

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- 5.0

Feb 17, 2015

*jimg, VIRGINIA BEACH*

I came out of nowhere to see if I could get my wife's car inspected and waited for it to be done. It took over an hour but I thought that it was a reasonable amount of time considering the number of cars that were being serviced.

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- 5.0

Feb 16, 2015

*haroldw, VIRGINIA BEACH*

The great crew at Bayside Tire and Auto have helped me keep my old car on the road past the 200k mile mark!

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- 4.0

Feb 13, 2015

*dick/marya, VIRGINIA BEACH*

Always outstanding, professional, courteous service.

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- 5.0

Feb 12, 2015

*anonymous*

Outstanding as always

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- 5.0

Feb 6, 2015

*lawrencem, VIRGINIA BEACH*

Great staff. Friendly and efficient service!

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- 4.0

Feb 4, 2015

*leslied, VIRGINIA BEACH*

Very nice service representative. Quick service and easy checkout. Will be using Bayside again!

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- 5.0

Feb 3, 2015

*raymond, VIRGINIA BEACH*

As always, it is a pleasure coming to Bayside Tire and Auto. Thanks for what you do.

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- 5.0

Jan 31, 2015

*noel w.f, VIRGINIA BEACH*

Wonderful thanks for the great service

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- 5.0

Jan 29, 2015

*ronalds, VIRGINIA BEACH*

Always accommodating, quick friendly service and the staff makes the customer number 1!

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- 5.0

Jan 28, 2015

*anonymous*

Always honest, thorough and a great value. I love when they call to discuss what was done, the cost and that the car is ready always beating your expectations!

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- 5.0

Jan 23, 2015

*timh, VIRGINIA BEACH*

Quick work and nice folks!

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- 5.0

Jan 15, 2015

*sharynl, VIRGINIA BEACH*

As usual the service was excellent. I was able to make an appointment for the yearly inspection, and therefore did not have to wait. And the coffee and paper were provided. It has a neighborhood feel and not a business transaction. The employees are delightful and make the time go quickly.

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- 5.0

Jan 14, 2015

*eileene, VIRGINIA BEACH*

As is your normal "mode of operation" You have provided exceptional service and fair pricing. Yes, I do and will continue to recommend your shop for any and all auto repairs to anyone that I meet needing service.

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- 5.0

Jan 13, 2015

*james r.b, VIRGINIA BEACH*

Timely service and courteous

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- 5.0

Jan 11, 2015

*robert & patm, VIRGINIA BEACH*

Service at Bayside Tire and Auto is always first class.

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- 5.0

Jan 10, 2015

*anonymous*

Prompt professional service as always

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- 5.0

Jan 9, 2015

*anonymous*

Always have a great experience with our vehicles, to timely appointment, great mechanic communication and quick service.

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- 5.0

Jan 9, 2015

*sheldona, VIRGINIA BEACH*

Service was provided on time and I was kept informed of the status. The crew is very professional and interested in the customers needs.

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- 5.0

Jan 7, 2015

*jason & roseg, VIRGINIA BEACH*

I cant tell you enough how great Bayside Tire and Auto is! They are always available to answer any of my questions, and are always quick to finish any work I need done on my car! I will never take my car to any other auto shop in the area.

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- 5.0

Jan 6, 2015

*ronalds, VIRGINIA BEACH*

Expensive visit but otherwise great!

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- 5.0

Dec 30, 2014

*john & mariep, VIRGINIA BEACH*

Still by far, the best place to have my car worked on! We've been taking our cars there for over 10 years, and the customer service is great!

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- 5.0

Dec 27, 2014

*haroldw, VIRGINIA BEACH*

Brought my car because I had a tire with a slow leak. Brad and JD provided great customer service and the job was done super quick. This is my main garage for all my car service. My old Chevy Prizm turned over 200k miles this year and that only happened because of Bayside's excellent service!

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- 5.0

Dec 24, 2014

*michael & sharong, VIRGINIA BEACH*

Seen as scheduled, work done

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- 5.0

Dec 14, 2014

*rickm, VIRGINIA BEACH*

Prompt and reasonably priced service

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- 5.0

Dec 14, 2014

*jeffb, VIRGINIA BEACH*

I've been a customer for more than 27 years. Always happy with their service.

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- 5.0

Dec 12, 2014

*dawnl, VIRGINIA BEACH*

THANK YOU!! Brad, and Jim and Dan, I've been coming to you for over 20 years. Always great service! I recommended numerous friends over the years.

Dawn Lee

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- 5.0

Dec 5, 2014

*rebeccam, VIRGINIA BEACH*

They saved my ass and took me in right away for an emergency situation. I was only 15 minutes late for work. Made my life so much easier. Friendly and kind.

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- 5.0

Dec 4, 2014

*jasont, VIRGINIA BEACH*

Top notch service! A personal, professional and thorough level of customer service coupled with extensive automotive knowledge and prompt service is what brought us back and will keep us as repeat & loyal customers

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- 5.0

Dec 4, 2014

*anonymous*

Always a great experience. I forgot to make an appointment by my car was serviced same day to my extreme satisfaction. Thanks Again!

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- 5.0

Dec 2, 2014

*edwing, VIRGINIA BEACH*

Good and fast service, very pleased!

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- 5.0



Nov 29, 2014

*anonymous*

Service is very quick, accurate & professional.

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- 5.0

Nov 29, 2014

*suleg, VIRGINIA BEACH*

Always great. Friendly and welcoming

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- 5.0

Nov 23, 2014

*barbarad, VIRGINIA BEACH*

Women usually feel uncomfortable in Gas Stations, but Bayside on Shore Drive, is a comfortable quiet, friendly and relaxing place to sit and wait for your car to be serviced. No walk ins, which is wonderful, and a nice touch is coffee brewing, and magazines to read...a hint: they could use a few more women's magazines, or bring a book, for the short wait time for your car.

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- 5.0

Nov 18, 2014

*anonymous*

Fixed my car in a timely fASHION

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- 5.0

Nov 14, 2014

*jasont, VIRGINIA BEACH*

They have made us loyal customers!! It is not everyday where a business goes above and beyond with a smile on their face! Friendly, honest and efficient work is done at Bayside Tire & Auto!!

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- 5.0

Nov 13, 2014  
*scotta, VIRGINIA BEACH*  
great as always

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- 5.0

Nov 12, 2014  
*anonymous*  
Excellent, efficient, honest and quite cost effective...Always a pleasure to bring my vehicles there for service

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- 5.0

Nov 11, 2014  
*dick/marya, VIRGINIA BEACH*  
Very satisfied.....

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- 5.0

Nov 11, 2014  
*anonymous*  
Great service, as usual.

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- 5.0

Nov 7, 2014  
*anonymous*  
Fast and professional.

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- 4.0

Nov 6, 2014  
*krystineh, VIRGINIA BEACH*  
Price was great and service was great!

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- 5.0

Nov 5, 2014

*loisz*

I couldn't have been happier. The folks there helped me out in an emergency, knowing that I was from out of town, and not knowing that I come back quite often they treated me like anyone else and were extremely helpful and friendly.

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- 4.0

Oct 30, 2014

*willh, NORFOLK*

My first visit here. Quick, efficient and polite service.

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- 5.0

Oct 24, 2014

*eileene, VIRGINIA BEACH*

As always - great service. Everyone is always polite and accommodating The work is totally dependable and the prices are fair. This is my "go to" place for all my automotive questions, maintenance and repairs.

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- 5.0

Oct 17, 2014

*christopherm, VIRGINIA BEACH*

The guys at Bayside have been great! Since moving to the area, they have been there to take care of my 1987 pick up, even sneaking me in when my fuel line was leaking. Great staff and great service!

They are the only place I'll take my micro-machine.

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- 5.0

Oct 15, 2014

*johnm, VIRGINIA BEACH*

It is always a pleasure to bring my vehicles to Bayside. I always get excellent and timely service .

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- 5.0

Oct 8, 2014

*carlos/kaths, VIRGINIA BEACH*

always the best!!

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- 1.0

Oct 7, 2014

*jon & michellem, VIRGINIA BEACH*

The same as always - quick and excellent service - no complaints!

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- 5.0

Oct 7, 2014

*todd/carolg, VIRGINIA BEACH*

Great service

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- 2.0

Sep 28, 2014

*rayb, VIRGINIA BEACH*

well, i went there a week or two ago,, they diagnosed the problem so they say, that was 350.00,, then a week later the same problem occurred, that cost me another 600.00 ,, for the original problem, so not to satisfied, but what do you do?,, just sayin' after 900.00 im a bit ticked off. but happy with the guys. i should of been discounted for the original part i paid for.

Comments from the automotive shop

After researching both repairs, I contacted the customer. We have been servicing his cars for several years. The customer had two different problems which have identical symptoms. The second problem occurred 10 days and 300 miles after the first. The timing would make anyone suspicious. We discussed both problems and the timing of same. The conversation turned positive with the customer saying we would continue servicing his vehicles. After thanking the customer, I offered and he accepted a complimentary oil change.

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- 5.0

Sep 24, 2014

*anonymous*

easy to schedule, on time and painless

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- 5.0

Sep 22, 2014

*brianc, VIRGINIA BEACH*

Bayside did a great job as usual. The work was done right, on time and below the estimate. Thanks very much for the good work! I recommend you to all my friends.

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- 5.0

Sep 18, 2014

*anonymous*

Great service...and so fast!

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- 1.0

Sep 17, 2014

*laurelb, VIRGINIA BEACH*

Folks at Bayside are always friendly, helpful and skillful.

It has been my pleasure to trust my car to you for the past 13 years..

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- 5.0

Sep 12, 2014

*anonymous*

I feel confident having work done at Bayside Tire.

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- 5.0

Sep 9, 2014

*chrish, VIRGINIA BEACH*

Awesome Brad and team do a great job and best pricing

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- 5.0

Sep 8, 2014  
*royo, NORFOLK*

Great service. Thanks for taking me without and appointment!

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- 5.0

Sep 7, 2014  
*anniee, VIRGINIA BEACH*

Wiper fluid vessel full but no action getting fluid to windshield. Found that a new pump was needed. Part was ordered that night and first thing next morning, installed and safely on the road again prepared for the next use! Thank you for your prompt friendly service as always!

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- 5.0

Sep 5, 2014  
*davidw, VIRGINIA BEACH*

As always, excellent work and service.

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- 2.0

Sep 4, 2014  
*robert/carolh, VIRGINIA BEACH*

Surprised by the amount charged (\$115) to tell me nothing was wrong with my car

Comments from the automotive shop

I contacted the customer and thanked them for their review. The vehicle which has 185000 miles came in with a check engine light. Codes were pulled indicating problems relating to the catalytic converter system. Following the trouble tree, the technician was able to establish that the oxygen sensors were working properly but the catalytic converter was not functioning efficiently. The customer was told they could do nothing or spend the money to replace the system. If the customer lived in Northern Virginia, the repair would have been mandatory. We are fortunate the air quality in our area is pure enough that the EPA has not mandated testing. After explaining the time it took to confirm the the problem, the customer expressed greater satisfaction.

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- 5.0

Sep 1, 2014

*anonymous*

Excellent, prompt service .

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- 5.0

Aug 31, 2014

*jimh, VIRGINIA BEACH*

THANKS FOR A NICE JOB

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- 5.0

Aug 29, 2014

*jamesm, VIRGINIA BEACH*

ALWAYS THE THE BEST !!

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- 5.0

Aug 29, 2014

*anonymous*

We have never had a negative experience and have taken our cars there since 2000. I would highly recommend them!

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- 5.0

Aug 28, 2014

*anonymous*

No complaints, as usual

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- 5.0

Aug 28, 2014

*robert & karend, VIRGINIA BEACH*

Excellent

As usual!

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- 5.0

Aug 27, 2014

*comptonb, VIRGINIA BEACH*

Perfect experience

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- 5.0

Aug 27, 2014

*robert & nolab, VIRGINIA BEACH*

Great service!

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- 5.0

Aug 25, 2014

*mike / gingerc, VIRGINIA BEACH*

great service! honest and fast! I even turned a few of my buddies your way

thanks! mike Cummings chic's beach

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- 5.0

Aug 25, 2014

*rayb, VIRGINIA BEACH*

awesome

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- 5.0

Aug 24, 2014

*kevinj, VIRGINIA BEACH*

Very Professional

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- 5.0

Aug 21, 2014

*jillf, VIRGINIA BEACH*



I was very pleased with the service, I came in for a State Inspection and was out of there promptly. All employees that I spoke to were very polite. I would recomend you t family and friends. And I will use you in the future.

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- 4.0

Aug 20, 2014

*joseph & nalinik, VIRGINIA BEACH*

We just moved to Virginia Beach and needed to have our two Subaru's inspected as required by the Commonwealth to operate here. I found Bayside online through Yellow pages and found the place to be friendly and we're pleased.

When it comes time next year we know where to go.

Thanks, the Karps

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- 5.0

Aug 19, 2014

*robert/carolh, VIRGINIA BEACH*

Quick, efficient, friendly

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- 5.0

Aug 16, 2014

*ronalds, VIRGINIA BEACH*

Great customer relations, as has been for my last 20 years!

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- 5.0

Aug 16, 2014

*haroldw, VIRGINIA BEACH*

I have been taking my car to Bayside Tire and Auto for years because they are honest, friendly and get the job done.

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- 5.0

Aug 16, 2014

*david/kimr, VIRGINIA BEACH*

Always great service and reasonably priced.

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- 4.0

Aug 7, 2014

*gregorym, VIRGINIA BEACH*

Timely service was greatly appreciated.

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- 5.0

Aug 3, 2014

*jess & tammys, VIRGINIA BEACH*

As always outstanding service. I have been getting work done on our vehicles at bayside for probably around 20 yrs. what kept me coming back was the honest diagnosis and the customer service. It's tough to find customer service and quality work nowadays but I always feel like I am getting both whenever I bring a vehicle in for maintenance or inspection. Thank you.

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- 5.0

Aug 3, 2014

*comptonb, VIRGINIA BEACH*

Always go to bayside tire and auto for my car problems and they fix it really fast and at an awesome price.

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- 5.0

Jul 31, 2014

*jason & roseg, VIRGINIA BEACH*

As always they do a great job and never try to sell me on repairs i don't need!

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- 5.0

Jul 31, 2014

*scotta, VIRGINIA BEACH*

The customer service and value can't be beat!

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- 5.0

Jul 28, 2014

*jackie/davh, VIRGINIA BEACH*

All staff polite and friendly, especially the gentleman who checked me in. Quick service and efficient.

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- 5.0

Jul 28, 2014

*edwing, VIRGINIA BEACH*

Great service, fast, and pleasant customer service. Extremely happy to find this location.

Keep up the good work!

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- 5.0

Jul 22, 2014

*kellyo, VIRGINIA BEACH*

The service was quick and efficient. Also, they were very nice!

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- 5.0

Jul 18, 2014

*dick/marya, VIRGINIA BEACH*

My visits and the service I receive at Bayside Tire has always been very pleasant.

The staff have always been very courteous and professional.

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- 5.0

Jul 17, 2014

*rickm, VIRGINIA BEACH*

Very efficient and timely with service

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- 5.0

Jul 16, 2014

*michelleh, NORFOLK*

Great service, nice staff, and very efficient

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- 5.0

Jul 6, 2014

*juliab, VIRGINIA BEACH*

Hard to find mechanics that you feel you can trust. These guys are excellent and know their cars.

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- 5.0

Jul 3, 2014

*comptonb, VIRGINIA BEACH*

Great experience and fast service. 100% recommending to my other military buddies.

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- 5.0

Jul 1, 2014

*allisons, VIRGINIA BEACH*

Fast and very friendly! They went the extra mile for great service. Top notch operation.

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- 5.0

Jul 1, 2014

*carlos/kaths, VIRGINIA BEACH*

Thanks Guys! You are always the best!

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- 5.0

Jun 27, 2014

*anonymous*

My experience was wonderful. Made an appointment for State Inspection and was out of there in 20 minutes. Everyone is friendly and accommodating. They never let me down.

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- 5.0

Jun 25, 2014

*ronalds, VIRGINIA BEACH*

The staff carries the business from a customer relations standpoint, especially Brad. Been patronizing business for 20 years!

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- 5.0

Jun 21, 2014

*richs, VIRGINIA BEACH*

I always get great service at Bayside. They are also very good people.

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- 5.0

Jun 18, 2014

*laurelb, VIRGINIA BEACH*

The guys missed a couple of things yesterday when I brought my car in.

So, when I returned today, they immediately solved the problem.

I appreciate the integrity of Bayside Auto. I have been a satisfied customer for many years.

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- 4.0

Jun 17, 2014

*will & laurieh, VIRGINIA BEACH*

Except my mileage is 205000.

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- 5.0

Jun 17, 2014  
*todd/carolg, VIRGINIA BEACH*  
Great service.

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- 5.0

Jun 15, 2014  
*danny & noras, VIRGINIA BEACH*

Bayside Tire and Auto have always been fair and honest. Wouldn't take my car anywhere else.

---

- 5.0

Jun 12, 2014  
*anonymous*

Ultra-professional service as usual

---

- 1.0

Jun 10, 2014  
*cindyd, VIRGINIA BEACH*

I will not be returning for service due to poor and unreliable service on my two vehicles.

Cindy Dufour

Comments from the automotive shop

I contacted the customer (who is a single parent) who was generous with her time discussing her experience. The incident happened in 2012 with a high mileage. We had just serviced the vehicle including replacing a power steering pump. The customer was driving in the mountains when that pumped failed. This is a harrowing experience under any circumstances but exacerbated during mountain driving. We replaced the pump under warranty. Not too long after she noticed something leaking and took the vehicle to another garage in the area having lost confidence in us. I could say there was extenuating circumstances but the truth is we failed the customer. It is our responsibility to communicate and to go beyond the requested repair to point out what phenomena can occur with a high mileage vehicle. What I am most appreciative of is the customer, even after two years bringing it to our attention. I am not sure if she will return but our conversation ended on a pleasant note. An apology was made , a credit was offered and a complimentary oil change is hers should she choose to use it. All reviews are shared on our web page regardless of their rating. I am happy to say the greatest percentage reflect

satisfaction but obviously there is always room for improvement. Thanks again to the customer for the feedback.

---

- 4.0

Jun 10, 2014

*errins, VIRGINIA BEACH*

Quick service for inspection.

---

- 5.0

Jun 7, 2014

*sheldona, VIRGINIA BEACH*

I have been a regular customer of Bayside Tire and Auto for about 6 years. I always get my cars inspected here as they offer appointments and are always thorough and timely. I have had 5K, 10K services done here as well on my Toyota. I recent had my boat trailer inspected here as well and as always they did a great job and on time. I greatly value their high quality service.

---

- 5.0

Jun 5, 2014

*chuck/dianeh, VIRGINIA BEACH*

Thanks so much! I went in for an oil change, and it was free of charge! I'm sure it was because I have been a customer for many years, and it was deeply appreciated

---

- 5.0

Jun 2, 2014

*sam & cathyf, VIRGINIA BEACH*

Thanks for always be so accomodating even at the last minute!!!

---

- 5.0

Jun 1, 2014

*elizabethg, VIRGINIA BEACH*

Brad is wonderful to work with!

---

- 5.0

May 31, 2014

*robert & patm, VIRGINIA BEACH*

We have been bringing our family vehicles to Bayside Tire & Auto for many years. We have never once been even slightly less than satisfied with the service we have received. We are always treated with friendliness and everything discussed has consistently been provided exactly as promised. We always recommend Bayside Tire & Auto to our neighbors and friends.

---

- 5.0

May 30, 2014

*dick/marya, VIRGINIA BEACH*

Excellent fast courteous service.....Dick Adams

---

- 5.0

May 21, 2014

*richardk, VIRGINIA BEACH*

Great work as usual

---

- 5.0

May 19, 2014

*joe & kathyj, VIRGINIA BEACH*

We've been customers for how long now? One hundred years? The service is always great, and you've kept our cars running smoothly probably longer than their appointed time on earth.

---

- 5.0

May 18, 2014



*anniee, VIRGINIA BEACH*

For a number of years, I have experienced only prompt courteous service from Brad and the crew at Bayside. Always willing to help. I wouldn't take my car to any other car service.

---

- 5.0

May 17, 2014

*alh, VIRGINIA BEACH*

Left the car for new front break pads. I had priced them at another place and Bayside was less expensive. Having had other work good done here it was a no-brainer. I left the car at 7:30 and was called by 10:00 that it was ready. Another good, friendly experience with my neighborhood mechanics!

---

- 5.0

May 16, 2014

*john & mariep, VIRGINIA BEACH*

The folks at Bayside Tire & Auto have been taking care of our cars for over 10 years and have never let us down! They do a great job!

---

- 4.0

May 16, 2014

*joe/elizap, VIRGINIA BEACH*

I will continue to use Bayside Tire. Jim and Brad are honest and deal with their customers in a professional and fair way. I take all of my vehicles to Bayside Tire. I have for years and will continue to do so. First class service!

---

- 5.0

May 8, 2014

*anonymous*

I've always had good service.

---

- 5.0

May 7, 2014

*anonymous*

good and friendly mechanics!

---

- 3.0

May 6, 2014

*scottm, VIRGINIA BEACH*

It was a simple inspection so nothing to write home about; however, they were adamant to make an appointment which I did. But that didn't do much good. It still took an hour before they even touched my car and over 30 minutes before they were finished with it (Which was the time it takes to inspect) so I understand that. But there were some attitudes showing when they would see me waiting for my car. Which is weird because they have a waiting area.

Comments from the automotive shop

I have contacted the customer and thanked him for his feedback and apologized for his experience. The Monday in question was not normal for several reasons but we are usually able to still perform when difficulties arise. The customers comment will be shared with the staff as a learning toll.

---

- 5.0

May 3, 2014

*chrish, VIRGINIA BEACH*

Had inspection and oil change. Every time I bring it here it comes out running so much better. Very trustworthy as will and when they say they will call they call.  
Thanks Again Guys

---

- 5.0

May 1, 2014

*danny & noras, VIRGINIA BEACH*

We have always taken our cars to Bayside Tire & Auto and they have always provided excellent service. I had an appointment for an oil change at 8:00 am on

a Friday morning and my car was finished by 8:30. I would not take my car anywhere else!!

---

- 5.0

Apr 30, 2014

*rickm, VIRGINIA BEACH*

Excellent and timely service. Lots of value added. Not only will I get what I want, Bayside will also give me what i need. After 20 years working with Brad and crew, it's the way it's always been and I would consider going nowhere else for my auto needs.

---

- 5.0

Apr 26, 2014

*sam & cathyf, VIRGINIA BEACH*

Very fast last minute appt very appreciated Fast service love having car vacuummed

---

- 5.0

Apr 24, 2014

*billg, VIRGINIA BEACH*

I thought the pricing was good, and the work was performed well. I appreciate that I received prompt service without an appointment for oil change, and rotation and balancing of tires. The work was completed within 3 hours.

I would recommend Bayside Tire & Auto to a friend.

Thank You,

Bill Gregory

---

- 5.0

Apr 17, 2014

*royl, VIRGINIA BEACH*

Typical Bayside service experience! No fuss, no muss. I showed up a few minutes before my appointment time, the car was immediately serviced.

---

- 5.0

Apr 10, 2014

*david/kimr, VIRGINIA BEACH*

You are awesome! Fast, friendly reasonably priced service.

---

- 5.0

Apr 10, 2014

*anonymous*

In and out, that was my experience.

I had a headlight out. I didn't need an appointment. I was told to just drop by. I did and I was in and out in no time.

---

- 5.0

Apr 5, 2014

*robertr, VIRGINIA BEACH*

Brad and Bill always do a great Job!! R.R. Chic's Beach

---

- 5.0

Apr 2, 2014

*anonymous*

Great Service as always.

---

- 5.0

Apr 1, 2014

*lisah, VIRGINIA BEACH*

Very curious and helpful. Gave me a ride home while was being inspected .

Completed work quickly

---

- 5.0

Mar 26, 2014

*charlesa, VIRGINIA BEACH*

excellent staff, awesome mechanics....on time, all the time!

---

- 5.0

Mar 26, 2014

*bill & marylynf, VIRGINIA BEACH*

Great service and great advice as always.

---

- 5.0

Mar 26, 2014

*richardk, VIRGINIA BEACH*

Courteous, efficient and friendly service. Work was completed on time. Just a great place for vehicle service.

---

- 5.0

Mar 23, 2014

*edwardg, NORFOLK*

As usual, service was done professionally and above board!

---

- 5.0

Mar 17, 2014

*anonymous*

excellent shop! good service...

---

- 5.0

Mar 16, 2014

*heathert, VIRGINIA BEACH*

Awesome service and friendly staff.

---

- 1.0

Mar 15, 2014

*anonymous*

This was the worst experience of my life. Mechanics are worthless and the sales staff are complete morons.

---

- 5.0

Mar 15, 2014

*jackb, VIRGINIA BEACH*

I took my 1999 VW Cabrio in for a state inspection. Bayside had been nice enough to send me a email reminding it was due. The email had a link which made it easy to make an appointment which I did. Then life forced me to change plans and I had to drop the car off at 5PM on a Thursday and ask if they could get to it when they could. They had it done before noon on Friday. Thanks again for coming through.

---

- 5.0

Mar 15, 2014

*anonymous*

Usual Superior Service

---

- 5.0

Mar 13, 2014

*anonymous*

Fast excellent service, as always.

---

- 5.0

Mar 12, 2014

*rickm, VIRGINIA BEACH*

Prompt Service with great prices. If you're stuck, call Bayside.

---

- 5.0

Mar 8, 2014

*mike & jenniferl, VIRGINIA BEACH*

Everyone at Bayside Tire and Auto was very friendly and helpful. They were informative and thorough in assessing what our van needed. Thanks so much for being a great local business.

---

- 5.0

Mar 8, 2014

*raymondd, VIRGINIA BEACH*

Always a pleasure to come to Bayside Auto and Tire

---

- 5.0

Mar 6, 2014

*robert/carolh, VIRGINIA BEACH*

Service was excellent

Part needed was in stock

In and out 15 minutes

---

- 5.0

Mar 1, 2014

*davidw, VIRGINIA BEACH*

TOP NOTCH AS ALWAYS...

---

- 5.0

Feb 26, 2014

*lawrenceg, VIRGINIA BEACH*

We have used Bay side for over 25 years through multiple vehicles. They are always fair in price and get the work done quickly. We trust them completely.

---

- 5.0

Feb 21, 2014

*roy & lyndam, VIRGINIA BEACH*

Excellent service and timely attention to detail. Thanks!

---

- 5.0

Feb 19, 2014

*ronalds, VIRGINIA BEACH*

Staff always courteous friendly and quick service!

---

- 5.0

Feb 13, 2014

*ron & pattiw, VIRGINIA BEACH*

My car just stopped about half way between home and Bayside Tire & Auto. I phoned them and they advised the number of a nearby Towing Service. I called and they arrived within ten minutes,

had the car loaded and delivered to Bayside Tire about 15 minutes later.

Bayside Tire provided a ride home and said they would check the car out and give me call. They advised me about an hour later they had found the problem and could have it fixed before noon the next day if I approved.

The next day they called about 11am and said the car was ready.

Bayside Tire made what could have been a nightmare experience relatively painless.

---

- 5.0

Feb 13, 2014

*anonymous*

No complaints per usual

---



- 5.0

Feb 7, 2014

*carlos/kaths, VIRGINIA BEACH*

Honest, reliable service for years!! Thank You Bayside Tire & Auto!!

---

- 5.0

Feb 7, 2014

*richardk, VIRGINIA BEACH*

Made an appointment for vehicle service. It was completed ontime and to my great satisfaction

---

- 5.0

Feb 5, 2014

*kevint, VIRGINIA BEACH*

There when I needed them.

---

- 5.0

Feb 5, 2014

*coryl, VIRGINIA BEACH*

Excellent service just as described - exact price quote, work completed on time promised

---

- 4.0

Jan 29, 2014

*anonymous*

Great, friendly, service for the quick tire plug my car needed. The cashier, Denise was warm and friendly; providing me with coffee and conversation. ?

---

- 5.0

Jan 27, 2014

*perryd, VIRGINIA BEACH*

## Excellent

---

- 5.0

Jan 13, 2014

*anonymous*

So friendly and fast! Will definitely be back!

---

- 5.0

Jan 12, 2014

*kevint, VIRGINIA BEACH*

I had to have my expired inspection taken care of and an oil change. I dropped the vehicle off on a Friday night and my car was done the next day. What service.

---

- 4.0

Jan 11, 2014

*bettyk, VIRGINIA BEACH*

My appointment was at 8:00AM and they were ready when I got there. No waiting, no hassle.

Courteous and polite. It was a 31,000 maintenance check up so the work was pretty routine, but I am sure that more complicated visits would be handled in the same professional way. Good experience and priced reasonably. Definitely would return for whatever service I needed .

BLK

Va. Beach

---

- 5.0

Jan 8, 2014

*anonymous*

Have been going to BTA for many years. Have always received great service ... never disappointed!

---

- 5.0

Jan 7, 2014

*dauidw, VIRGINIA BEACH*

Always a good experience.....

---

- 2.0

Jan 6, 2014

*mikem, NORFOLK*

Would never recommend this business to anyone. I felt they were less than honest in the diagnosis, claiming my entire coolant system was broken and/or leaking. However, after I informed them the radiator and lower hose was replaced within the last year, the estimate was readjusted minus those items. I guess the "pen" fixed the leaks cause they weren't and didn't leak. My belt was also new (5 months) and was quite as a mouse when I dropped it off. Within 1 mile of leaving the shop it was screaming like a banshee, I called and was assured it would be corrected. I was told it wasn't the belt but the idler pulley, well I changed that and behold the banshee was still there. THEY had IMO spilled antifreeze on the belt resulting in the noise. Bottom line take your cars to Pep Boys where I've always had honest service, unfortunately my truck broke down near this business and I went to them on a referral. Never again.

Comments from the automotive shop

Nothing takes precedent over addressing the concerns of an unhappy customer, this review was no exception. I go through the same steps each time a customer is dissatisfied. I query everyone on our staff who interacted with the customer. In this case, an existing patron referred the gentleman to us. After reviewing finite details of the entire encounter and repair, I was satisfied we had communicated effectively, making the correct recommendation to remedy the whole problem. After explanation, the customer only authorized a portion of the repair. The whole front of the motor was drenched with leaking antifreeze. Antifreeze is extremely corrosive and will wreak havoc on belts and bearings, thus the recommendation to replace all. All leaks were identified after pressure checking the entire cooling system. I left a message for the customer to call me when

convenient, which he did. I explained the steps I had gone through and said I was satisfied with our diagnosis, repair and the conduct of our staff. I told the customer what was paramount was to address his concerns. Much to my surprise, the customer opened with an apology for his comments which reflected a frustrating week, capped off by the loss and expensive repair of his only means of transportation. He acknowledged and thanked my service supervisor for providing transportation home and being picked up after the repair was complete. I made sure he was aware of our warranty policy, I thanked him for his candor and told him we stand ready should he need our services again.

---

- 5.0

Jan 4, 2014

*james r.b, VIRGINIA BEACH*

I made the appointment easily and arrived a little early the next day. My car was done in a very short time. Everyone was pleasant.

---

- 5.0

Jan 2, 2014

*darryls, VIRGINIA BEACH*

I've been a customer at Bayside Auto for years and found them to be efficient, reliable and friendly at a reasonable cost. They don't look for unnecessary repairs like car dealerships.

---

- 5.0

Dec 29, 2013

*galed, VIRGINIA BEACH*

We have been having our cars serviced at Bayside Tire and Auto for years and are always impressed and very happy with the service. They go above and beyond-old fashioned full service.

---

- 5.0

Dec 29, 2013

*johnm, VIRGINIA BEACH*

As always my visit was enjoyable. All of the guys are professional and courteous.

---

- 5.0

Dec 27, 2013

*vickiem, VIRGINIA BEACH*

It was like talking with family. I even got some amazing homemade clam chowder! I think Jim made it. Was in and out very quickly. Would highly recommend!

Vickie Mahoney

---

- 5.0

Dec 24, 2013

*mikel, VIRGINIA BEACH*

great service and friendly people. I will keep taking my boat and trailer three trucks and cars there.

---

- 5.0

Dec 22, 2013

*anonymous*

I had an appointment and was promptly serviced. I had a state inspection. The only minor suggestion I would make is if possible to leave the automatic lights in the automatic position. I found myself driving for a few minutes without lights, since I am so used to having the automatic feature engaged.

Comments from the automotive shop

Thank you for comments and feedback. We try not to change any preferences set by the owner, I think the change was done inadvertently. The incident will be discussed.

---

- 5.0

Dec 21, 2013

*davidw, VIRGINIA BEACH*

Good, thorough and friendly service as usual !

---

- 5.0

Dec 19, 2013

*neals, VIRGINIA BEACH*

Fantastic experience! I dropped my car off mid afternoon (no appointment) for a state inspection and oil change. One hour later job completed I had zero expectations that my car would be taken care of same day. Thank you so much

---

- 5.0

Dec 17, 2013

*charles & barbarap, VIRGINIA BEACH*

Always pleasant and do great work. Try their best to accommodate service on short notice from us! Prices are better than at the dealerships. Will always use them for our work.

---

- 5.0

Dec 5, 2013

*donh, NORFOLK*

As always, a pleasure to visit! Brad and the staff have been great to me for close to 25 years.

---

- 5.0

Dec 5, 2013

*matthew/brittanym*

Another great experience at Bayside! Everyone is always so nice, and all services are performed quickly, efficiently, and at a very fair rate.

---

- 5.0

Nov 29, 2013

*tom & lorettar, VIRGINIA BEACH*

Very friendly, great service.

---

- 5.0

Nov 28, 2013

*richardk, VIRGINIA BEACH*

Excellent work. Having appointments for oil changes is very time saving. Work completed promptly.

---

- 5.0

Nov 28, 2013

*jackb, VIRGINIA BEACH*

My 1999 VW Cabrolet convertible kept having check engine light. The staff of mechanics were able to diagnose the problems and fix them so that I can look forward to another year driving car.

---

- 5.0

Nov 27, 2013

*rickm, VIRGINIA BEACH*

As always, I received great service at a great price

---

- 5.0

Nov 26, 2013

*dustin & christined, VIRGINIA BEACH*

I have had two great experiences now. I really felt like I was treated honestly and fairly, and the repairs were done very quickly. I'd highly recommend.

---

- 5.0

Nov 25, 2013

*brianc, VIRGINIA BEACH*

You guys do great work. I feel like you're on my side and always willing to help. Fair prices too.

---

- 5.0

Nov 23, 2013

*michael & sharong, VIRGINIA BEACH*

always excellent service

---

- 5.0

Nov 23, 2013

*ronalds, VIRGINIA BEACH*

Great job, great service, great people!

---

- 5.0

Nov 15, 2013

*michaelp, VIRGINIA BEACH*

Getting a car inspected is kind of like mowing your lawn, not fun but you gotta do it. The online appointment option was a painless way of scheduling the inspection and it was especially nice to check in and watch my vehicle heading to the garage within minutes after arrival. I was in and out in less than a half an hour and left with a smile on my face thanks to the pleasant staff and the fact that my vehicle needed no maintenance to pass inspection. Thanks again Bayside Tire and Auto.

Mike P

---

- 5.0

Nov 15, 2013

*b, VIRGINIA BEACH*

Always receive great service. They have been taking care of our vehicles for years!

---

- 5.0

Nov 13, 2013

*laurelb, VIRGINIA BEACH*



I've taken my car to Bayside for years for 3 reasons:

1. They're good mechanics
2. They're honest
3. Convenient to my house

Everyone I've ever recommended has been pleased with their service!

---

- 5.0

Nov 5, 2013

*raymondd, VIRGINIA BEACH*

Always a great experience.

---

- 5.0

Oct 30, 2013

*joe/elizap, VIRGINIA BEACH*

I have been taking all my cars to Bayside Tire and Auto for years; I will continue to take it there due to the quality and fair service.

---

- 5.0

Oct 29, 2013

*bill & marylynf, VIRGINIA BEACH*

Thanks for the great service.

---

- 5.0

Oct 28, 2013

*carl lm, VIRGINIA BEACH*

convenient and quality in one place.

---

- 4.0

Oct 26, 2013

*richards, NORFOLK*

I just went in for inspection they let you make appointments and they stay on time  
I will always come here

---

- 5.0

Oct 26, 2013

*danny/christym, VIRGINIA BEACH*

As always the service was spot on, in this case Jim took care of it. I really appreciate the fact that they take the extra time to fix the little things (vent hoses) when repairing other issues at a very reasonable rate.

---

- 5.0

Oct 25, 2013

*johnp, VIRGINIA BEACH*

As always, I really like their service and friendliness as well as their professionalism.

---

- 5.0

Oct 24, 2013

*mark & christys, CHESAPEAKE*

I had a belt replaced. I called around for estimates, Bayside Auto beat the other estimate by \$100! When I picked up my vehicle I paid what I was quoted and all work was complete. Honest mechanics who treat customers like they matter! I love Bayside Auto!! Thanks to everyone on the Team at Bayside Auto:)

~Christy

---

- 5.0

Oct 24, 2013

*anonymous*

Bayside Tire & Auto recently performed the 120,000 mile maintenance checkup on my car. Bayside is an excellent service company ... they're efficient, they keep

me informed about the work being done, and never suggest repairs I don't need.  
I completely trust Bayside; everyone on the team is great!

---

- 5.0

Oct 22, 2013

*ronalds, VIRGINIA BEACH*

Always thorough and great customer service

---

- 5.0

Oct 21, 2013

*anonymous*

Superior:

Experienced, trustworthy, extremely courteous and timely. They ALWAYS get the job done RIGHT!

---

- 5.0

Oct 20, 2013

*robert/katb, VIRGINIA BEACH*

Fantastic service- I called the day before for inspection and they were fully booked . They said if I dropped my car off the night before they would get to it as a soon as possible the next morning. Sure enough I had a call at 10.00am saying my car was ready. Thank you Bayside- excellent job!

---

- 5.0

Oct 19, 2013

*robertm, VIRGINIA BEACH*

same outstanding professional service

---

- 5.0

Oct 18, 2013

*anonymous*

Excellent, as always.

---

- 5.0

Oct 16, 2013

*anonymous*

great service

---

- 5.0

Oct 12, 2013

*jackb, VIRGINIA BEACH*

I had a check engine light on my 1999 VW Cabrio convertible. I thought it was a low oil light. Then called Bayside and they were able have my wife drive the car in at 10am and drop her off at home leaving the car to be worked on. They quickly diagnosed the problem as bad hoses had to order two new hoses and a PCV canister and then replace them. They had me back on the road the same day. They also had to remove an extra quart oil I had put by mistake. Great work and fast and dependable service. Thanks again.

---

- 5.0

Oct 11, 2013

*jennifers, VIRGINIA BEACH*

I made an appointment for my car inspection and was in and out in 20 minutes. Very customer oriented staff. Thanks Bayside!

---

- 5.0

Oct 9, 2013

*catherinel, NORFOLK*

I was very pleased by how quickly they were able to get my car's headlights done! I would recommend your business to friends.

---

- 5.0

Sep 23, 2013

*tomf, VIRGINIA BEACH*

always a postive experience

---

- 5.0

Sep 21, 2013

*marisar, VIRGINIA BEACH*

I visited Bayside as a walk-in, without an appointment to get the state inspection on my Audi TT. I was instantly greeted by Denise, who informed me that they could inspect my vehicle immediately. She quickly entered my information into the computer and within minutes, my car was on her way into the inspection chamber. The entire staff was proficient and friendly, not only to me, but to the other customers who were there. What a refreshing change from the usual treatment I have gotten at other automotive stations. Kindness and a smile go long way in creating a pleasant experience and Bayside Tire and Auto deserve a five star rating!

---

- 5.0

Sep 18, 2013

*ronalds, VIRGINIA BEACH*

Does anyone read these?

Comments from the automotive shop

Ron, I monitor the reviews everyday and forward them to my web page. All reviews are forwarded regardless of the customers comments. I am pleased to say, since utilizing the Demandforce system we have had one negative comment. This was a communication issue which I answered. I encourage you to got [baysidetire.com](http://baysidetire.com) and see your eloquent prose in print. Thanks for being a valued customer, your comments are most appreciated.  
Gee

---

- 5.0

Sep 17, 2013

*brian & susanm, VIRGINIA BEACH*

The best auto repair in town! I've used them solely for over 10 years and I have never been disappointed. They never try to sell a repair that you don't need. Once there were two different possible problems with my minivan. Brad took the time to call a mechanic friend who worked for a Plymouth dealer and learned that usually the cheaper repair would correct the problem. Sure enough, it did! You can be assured that they will fix the problem right the first time... saving you time and money in the long run! Their friendly and honest service is the way all businesses should be run! Will never take one of my cars anywhere else!

---

- 5.0

Sep 16, 2013

*geraldy, VIRGINIA BEACH*

Over the years, I have found the crew at Bayside Tire and Auto to be courteous, honest, and know their job well. Every visit I leave satisfied of their work and professionalism.

---

- 5.0

Sep 16, 2013

*marc/carynw, NORFOLK*

Great Service!

---

- 5.0

Sep 10, 2013

*ronalds, VIRGINIA BEACH*

Excellent, detailed attention to my car and potential problems before they occur!

---

- 5.0

Sep 5, 2013

*davidw, VIRGINIA BEACH*

Very thorough check of my vehicle and the Tech was very imformative, polite and caring.

- 
- 5.0

Sep 5, 2013

*royo, NORFOLK*

Friendly service with aim to please. I arrived without appointment and received service in a timely manner!

---

- 5.0

Aug 31, 2013

*richs, VIRGINIA BEACH*

Always get great fast service. Wouldn't take my truck anywhere else.

---

- 5.0

Aug 30, 2013

*peter & virginiam, VIRGINIA BEACH*

All was great ad always, thank you

---

- 5.0

Aug 23, 2013

*michael & sharong, VIRGINIA BEACH*

Very satisfied with work done.

---

- 5.0

Aug 23, 2013

*ron & pattiw, VIRGINIA BEACH*

Maintenance, Inspection and requested repairs completed on time at a reasonable price and ready at time promised.

---

- 5.0

Aug 16, 2013

*mike & jenniferl, VIRGINIA BEACH*

I stopped in because of some odd noises coming from the van. Jim hopped right in and took a ride to hear the problem. He proceeded to take the van in right away and had me all fixed up in a few hours. In addition, I was able to borrow a car for the afternoon! Thanks so much and I really appreciate the fast service!

Jennifer Lynch

---

- 5.0

Aug 16, 2013

*johnp, VIRGINIA BEACH*

I've been taking my car there for several years, and so has my Mother..all over a period of at least 10 years, and we will continue to do so! Best service station..EVER! They are upfront and honest. Really great customer service.

---

- 5.0

Aug 10, 2013

*dick & maggib, VIRGINIA BEACH*

As usual great service -- have been taking my cars since they were new ('04 &'09)

and NEVER had a problem, or delay -- just professional (and friendly) service. Retired from the position of activity director for a senior apartment building -- and always made sure that they could trust Bayside Tire.... Still recommend to neighbors to use this fine facility. Completely trustworthy best service I've had in my life (I'm 80!)

---

- 5.0

Aug 10, 2013

*matthew/brittanym*

Everyone was incredibly nice. The woman at the front desk was funny, friendly, and set the positive tone for the rest of my experience!

---

- 5.0



Aug 10, 2013

*robert & nolab, VIRGINIA BEACH*

Great service will come back and add truck to service!

---

- 5.0

Aug 9, 2013

*edwardg, NORFOLK*

Brad informed me that I would need at least two motor mounts for my Murano.

Upon picking up the vehicle I found out that it only needed one mount at half the price. THAT IS REFRESHING!

---

- 5.0

Aug 7, 2013

*mary/bobe, VIRGINIA BEACH*

You guys are always courteous and awesome!

---

- 5.0

Aug 7, 2013

*donh, NORFOLK*

As always, excellent service from the Bayside Tire staff!

---

- 5.0

Aug 1, 2013

*susanp, VIRGINIA BEACH*

As always, all the employees of Bayside Tire Auto were courteous and efficient. I have received service from them many times and will always continue to return as needed. I highly recommend Bayside to all.

---

- 5.0

Aug 1, 2013

*robertm, VIRGINIA BEACH*

Outstanding highly professional service as always.

---

- 5.0

Jul 31, 2013

*johnm, VIRGINIA BEACH*

As always an excellent experience.

---

- 5.0

Jul 31, 2013

*anonymous*

the crew responded well to my emergent problem with my door,  
but still were surprised to see me as I made my appt. on the computer.

---

- 5.0

Jul 30, 2013

*johnm, VIRGINIA BEACH*

As always a quick and very efficient proces. I was informed of any issues with my  
state inspection and was given choices. Great job by Bill.

---

- 5.0

Jul 27, 2013

*abee, VIRGINIA BEACH*

The cradle of Southern Hospitality. Best in all the land!!!

---

- 5.0

Jul 27, 2013

*mike & kathyc, VIRGINIA BEACH*

Quick service. Helpful, honest information.

---

- 5.0

Jul 26, 2013

*tom & lorettar, VIRGINIA BEACH*

Bayside is always cordial, honest and provides fast service. They will try to help in any way possible. I needed a new tire, and they called a few stores until they located one that had the tire I wanted and even set up the appointment.

---

- 5.0

Jul 26, 2013

*chelseae, VIRGINIA BEACH*

The service was great! Prices were reasonable and they had my wheel barring fixed in a day. So happy I found a great mechanic!! Thanks a lot Jim and team!!

---

- 4.0

Jul 25, 2013

*anonymous*

Got oil change and tire rotation before lunchtime. Great kob

---

- 5.0

Jul 24, 2013

*susanc, VIRGINIA BEACH*

The staff is always friendly and helpful.

---

- 5.0

Jul 24, 2013

*kevint, VIRGINIA BEACH*

Quick, dependable as always. Thanks again!

---

- 4.0

Jul 21, 2013

*gregorym, VIRGINIA BEACH*

Very good visit. The technician even delayed his lunch to provide me a state inspection.

---

- 5.0

Jul 19, 2013  
*tomf, VIRGINIA BEACH*  
very quick as always

---

- 5.0

Jul 19, 2013  
*catherinel, NORFOLK*  
My experience with Bayside Tire and Auto was excellent. I plan on taking my vehicle for all my routine maintenance.

---

- 5.0

Jul 17, 2013  
*anonymous*  
Competent highly professional service as always

---

- 5.0

Jul 15, 2013  
*juliab, VIRGINIA BEACH*  
Excellent.

---

- 5.0

Jul 11, 2013  
*terry / erinm, VIRGINIA BEACH*  
You guys rock. Easy to work with, fast and affordable.

---

- 5.0

Jul 11, 2013

*anonymous*

Took car for state inspection and to check an a/c problem. The a/c worked fine, they couldn't find problem. But told me to bring it back if it recurs. Only charged me for the inspection. Very honest and courteous service.

---

- 4.0

Jul 5, 2013

*anonymous*

Disappointed to find out that the cost to replace 3 flasher bulbs was \$125 which was no cost at one time. Other than that I was satisfied with service.

---

- 5.0

Jul 2, 2013

*anonymous*

Always a good experience! I've been a customer 25 or 30 teams.

---

- 5.0

Jun 28, 2013

*ronalds, VIRGINIA BEACH*

Quick service and the vehicle is returned clean.

---

- 5.0

Jun 21, 2013

*veronicaf, VIRGINIA BEACH*

Fast and Great

---

- 5.0

Jun 19, 2013

*carlos/kaths, VIRGINIA BEACH*

always great

---

- 5.0

Jun 14, 2013

*anonymous*

Greatly appreciate the honesty and competence shown by staff.

---

- 5.0

Jun 11, 2013

*dick & maggib, VIRGINIA BEACH*

As usual, professional work from dedicated mechanics.

Have 2 cars - used Bayside Tire EXCLUSIVELY!!

---

- 5.0

Jun 10, 2013

*rick/angelam, VIRGINIA BEACH*

As always great friendly professional service. Thank you Brad.

---

- 5.0

Jun 9, 2013

*williamb, VIRGINIA BEACH*

Good as always. You all have been taking care of my cars for years. I hope to continue.

---

- 5.0

Jun 8, 2013

*richardk, VIRGINIA BEACH*

The usual great service. Car ready when promised.

---

- 5.0

Jun 8, 2013

*rickm, VIRGINIA BEACH*

Very efficient and good feedback from the staff

- 
- 5.0

May 31, 2013

*robertm, VIRGINIA BEACH*

Highly professional as always

---

- 5.0

May 31, 2013

*ronalds, VIRGINIA BEACH*

Great service, friendly staff, fair prices, just wish they serve beer and cigars while I wait. Guess you can't have everything !

---

- 5.0

May 31, 2013

*ronalds, VIRGINIA BEACH*

Always pleasant staff and Im always satisfied with car afterwards. I just wish they'd offer beer and a cigar while I wait for my oil hangs!

---

- 4.0

May 28, 2013

*joe/elizap, VIRGINIA BEACH*

As always, the staff at Bayside Auto treated me in a courteous manner. I have been going to Bayside Auto for years and will continue to go there in the future.

---

- 5.0

May 26, 2013

*tom & beverlyw, VIRGINIA BEACH*

Nice work. Most impressive was squeezing me in on Memorial Day weekend.

Much appreciated. Tom White

---

- 5.0

May 24, 2013

*robertr, VIRGINIA BEACH*

Awesome as usual :)

---

- 4.0

May 22, 2013

*heathert, VIRGINIA BEACH*

I would love to have a way to be able to obtain some coupons for regular maintenance services such as oil changes so I would be able to continue taking my vehicle here. Service is great...that is no doubt but the price seems a bit off. :/

---

- 5.0

May 18, 2013

*sam & cathyf, VIRGINIA BEACH*

Fast and efficient

---

- 5.0

May 15, 2013

*terry/steveh, VIRGINIA BEACH*

Such peace of mind! Dealing with an honest garage and skilled technicians is a rare find in todays world. We would recommend to anyone looking for a honest auto repair Bayside Tire & Auto is it!!

---

- 5.0

May 12, 2013

*suleg, VIRGINIA BEACH*

Excellent service.

---

- 5.0

May 11, 2013

*donh, NORFOLK*



As always, a great experience with the people at Bayside Tire. Don Harvey

---

- 4.0

May 10, 2013

*kevint, VIRGINIA BEACH*

Quick service. Always an eye out for problems to repair to make sure my vehicle is running excellently.

---

- 4.0

May 10, 2013

*bettyk, VIRGINIA BEACH*

My experience was very good. I've been accustomed to a luxury car dealership waiting room and of course this didn't even come close, but they were very professional, the work was excellent and I will definitely book my next service there.

---

- 5.0

May 1, 2013

*ronalds, VIRGINIA BEACH*

Excellent !

---

- 5.0

Apr 28, 2013

*chrish, VIRGINIA BEACH*

Great service and follow up. Fixed and ready to go they never fail me. Great local shop. I would definitely recommend. to anyone.

---

- 5.0

Apr 27, 2013

*randallj, VIRGINIA BEACH*

Wonderful quick service... Nuff said!

- 
- 5.0

Apr 24, 2013

*anonymous*

Excellent service. Greeted upon entering, assisted quickly, tire fixed and receipt handed to me in what seemed to be minutes. I appreciate the quick service. Everyone who is employed at Bayside has always been courteous each time I have had business there.

---

- 1.0

Apr 19, 2013

*v, VIRGINIA BEACH*

I have no idea why you keep sending me emails about cars ready for service. I'm 2000 mles away and wish you would stop with your junk mail

Comments from the automotive shop

This appears to be the due to a incorrect email cross reference. The record has been amended which should eliminate the problem. The customer was thanked for the feedback.

---

- 5.0

Apr 19, 2013

*jason & roseg, VIRGINIA BEACH*

The work done on my car was excellent, and at a better price than the dealership was offering.

---

- 5.0

Apr 16, 2013

*carlos/kaths, VIRGINIA BEACH*

always great!!!

---

- 5.0

Apr 14, 2013

*lanem, VIRGINIA BEACH*

Thanks for the second trip through your engine shop. I should have taken your advice the first time and your help in repairing my Rendezvous plus the more than fair "deal" is truly appreciated.

---

- 4.0

Apr 10, 2013

*rolandk, VIRGINIA BEACH*

Always Great Work

---

- 5.0

Apr 10, 2013

*robertm, VIRGINIA BEACH*

The usual outstanding professionalism and competence.

---

- 5.0

Apr 10, 2013

*sharong, VIRGINIA BEACH*

No matter what problem that I bring to Bayside, they are always more than willing to solve the problem in a timely manner. The employees working there are great and have such wonderful attitudes.

---

- 5.0

Apr 9, 2013

*richardk, VIRGINIA BEACH*

Excellent, efficient service. Finished all items as promised and on time.

---

- 5.0

Apr 5, 2013

*royl, VIRGINIA BEACH*

Typical experience - made an appointment, dropped the car off, got a call that it was ready earlier than I'd expected. As always, no fuss, no muss, no surprises, no extra charges.

---

- 5.0

Apr 5, 2013

*julied, VIRGINIA BEACH*

Always quick, efficient and honest. That's why I return every year. Bayside is a great neighborhood asset!

---

- 5.0

Mar 28, 2013

*brianp*

I have been a customer since 1999 and they have always provided me fast service at a fair price. There have been more than a few occasions when they have gone the extra mile to quickly service my car when a last minute emergency arose.

Brad and the rest of the staff are knowledgeable, trustworthy and courteous. I have recommended them to a number of friends over the years and will continue to do so.

---

- 4.0

Mar 28, 2013

*kevinj, VIRGINIA BEACH*

Speedy service. Friendly staff. Efficient and reliable.

I love Denise!

---

- 5.0

Mar 24, 2013

*katherines, VIRGINIA BEACH*

Wonderful service as always. Very quick and cheaper than I was quoted!

---

- 5.0

Mar 23, 2013

*galed, VIRGINIA BEACH*

We have been bringing our vehicles to Bayside Auto for years. They go above and beyond in service and our vehicles come back cleaner than when we brought them in!

---

- 5.0

Mar 23, 2013

*garyr, VIRGINIA BEACH*

as always great service

---

- 5.0

Mar 21, 2013

*rose/louiss, VIRGINIA BEACH*

The best as always. Thanks Brian and Denise!

---

- 5.0

Mar 20, 2013

*royl, VIRGINIA BEACH*

Typical experience at Bayside Amoco - no fuss, no hassle, happy customer!

---

- 5.0

Mar 20, 2013

*heathert, VIRGINIA BEACH*

I wouldn't want to go anywhere else. I have been taking my vehicles here since I moved to VA in 2004. I have invested my trust with this company and they have exceeded my expectations! Thanks guys!

Heather Tate

---

- 5.0

Mar 8, 2013

*tom & beverlyw, VIRGINIA BEACH*

Nice work on my tires. Thanks for coordinating to my schedule too.

See you soon for my brakes (as you pointed out) !

---

- 5.0

Mar 8, 2013

*abee, VIRGINIA BEACH*

Bayside Citgo truly epitomizes its moniker as "The Cradle of Southern Hospitality". Have been a customer since 1986 (27 years!) and would never go anywhere else.

---

- 5.0

Mar 6, 2013

*jackb, VIRGINIA BEACH*

Had state inspection, oil change and help on opening stuck glovebox while I waited. Great work.

---

- 4.0

Mar 6, 2013

*jackiec, NEWPORT NEWS*

Services were fast and friendly.

---

- 5.0

Mar 6, 2013

*rick/angelam, VIRGINIA BEACH*

As always a great job completed on time and for less than initial estimate.

Thanks

---

- 5.0

Mar 1, 2013

*jennam, VIRGINIA BEACH*

Great service! Everyone who was working was very helpful

---

- 1.0

Feb 27, 2013

*ronalds, VIRGINIA BEACH*

I don't own Ford Explorer!

---

- 5.0

Feb 26, 2013

*david/milliej, VIRGINIA BEACH*

brad does great work...

---

- 3.0

Feb 25, 2013

*anonymous*

The customer service could be more polite, called about dropping car off after hours and was told just to put keys and service requested in drop box, arrived at 745 and someone was still there but was told very rudely to please have it here before 730 if leaving over night. Cars are always inspected correctly and fast but prices for other services are on the higher end!!

Comments from the automotive shop

First, I apologize for any rudeness experienced by the customer. We request that cars to be dropped off no later than 7:30. We do have a cashier on sight until 8 but it takes the last half hour to close out the day, shut down systems and secure the premises. our pricing is below the national average but calculated to cover our overhead. I thank the

customer for the positive comments as well as the constructive criticism. There is no excuse for rudeness. This review will be shared with all members of our staff.

---

- 5.0

Feb 25, 2013

*anonymous*

THE SERVICE WAS OUTSTANDING ! No wait time. Appointment was on time with no extended wait. Customer service was friendly. Service provided was thorough and wait time was minimal.

---

- 5.0

Feb 25, 2013

*ron & pattiw, VIRGINIA BEACH*

Job well done and on time

---

- 5.0

Feb 24, 2013

*eileene, VIRGINIA BEACH*

As always - you guys are the best. I love a mechanic that I can trust and recommend you at every opportunity. Keep up the good work and Thanks for the extra care that you provide!

---

- 5.0

Feb 23, 2013

*carlos/kaths, VIRGINIA BEACH*

this is our family auto shop for a reason-we go no where else!!

---

- 1.0

Feb 22, 2013

*dick & maggib, VIRGINIA BEACH*



Hey, Your team is tremendous! Great service,friendly, competent folks. The only thing that would make it better is if it was:

FREE!!!!

---

- 5.0

Feb 21, 2013

*donh, NORFOLK*

Great job as usual by Brad and staff!!!

---

- 4.0

Feb 19, 2013

*charles ec, VIRGINIA BEACH*

People always, always make me feel like family!! And that they appreciate your business!!

---

- 5.0

Feb 18, 2013

*rickm, VIRGINIA BEACH*

As always, "johnny on the spot" to take care of my car. Not only an oil change, but they did an electrician job to fix my brake light

---

- 5.0

Feb 18, 2013

*anonymous*

Experience was great.....I made an appointment for a State Inspeicton and they took my car a few minutes early. They even added an oil change at the last minute by my request. I was in and out within 30 minutes. Everyone was friendly - I often recommend Bayside to my friends.

---

- 5.0

Feb 16, 2013

*anonymous*

Another great experience at Bayside

---

- 5.0

Feb 15, 2013

*sam & cathyf, VIRGINIA BEACH*

Thank you made it to Florida in 11 hours Thanks for getting my car straight

---

- 5.0

Feb 14, 2013

*anonymous*

I have been a customer for decades. They have never let me down or surprised me.

---

- 5.0

Feb 14, 2013

*anonymous*

A pleasant experience, as usual. Professionalism abounds.

---

- 5.0

Feb 12, 2013

*dick & maggib, VIRGINIA BEACH*

One of the smartest things I've ever done in my life is to let the professionals take care of my cars. It is really great to rely on the people at Bayside Tire to do the right things. They are true professionals who also do what they say they will do. More than just a repair shop, -- friendly and warm atmosphere.

Thank you Gee and team.

---

- 1.0

Feb 9, 2013

*corym, VIRGINIA BEACH*

Service is always wonderful. Thank you

---

- 5.0

Feb 9, 2013

*anonymous*

Your mechanics and cashiers are extremely courteous and skillful. I will continue to bring my vehicle to Bayside and will refer it others.

Thank you for your continued help. I appreciate it.

---

- 4.0

Feb 7, 2013

*george & amyj, VIRGINIA BEACH*

We always have a positive experience here and will continue to bring our business to Bayside Tire & Auto.

---

- 5.0

Feb 2, 2013

*jess & tammys, VIRGINIA BEACH*

I have been going to bayside for a long time 10+ years. I really value how I am recognized as a long time customer in fact I think they even recognize my phone # at times! I have always found the service to be top notch. I get honest diagnosis and if I need or want a complete explanation of the problem as well as fair prices. I am a bit of a backyard mechanic and if the guys think the problem or issue is something I can do they tell me. I recommend bayside auto to all my friends and family.

---

- 5.0

Feb 2, 2013

*anonymous*

Up to the usual impeccable standards

---

- 5.0

Jan 31, 2013

*billg, VIRGINIA BEACH*

I had an appointment for a state inspection and was in and out quickly and customer service was great!

---

- 5.0

Jan 31, 2013

*chadb, VIRGINIA BEACH*

Great service. Very trustworthy and reasonably priced. Would not take my care anywhere else.

---

- 5.0

Jan 31, 2013

*anonymous*

Always reliable, with great service.

---

- 5.0

Jan 31, 2013

*dorisr, VIRGINIA BEACH*

As usual the service was efficient and courteous.

---

- 5.0

Jan 29, 2013

*anonymous*

Quick and efficient. Good price on four new tires for my antique El Dorado.

Thanks ya'all.

---

- 5.0

Jan 27, 2013

*nancys*

Bayside Tire & Auto is awesome! They are honest, do a great job and are very, very friendly. Perhaps some of the best customer service I've ever had. Highly recommend!

---

- 5.0

Jan 20, 2013

*anonymous*

Great service!

---

- 5.0

Jan 18, 2013

*raymondd, VIRGINIA BEACH*

Always an efficient and pleasant experience to come to Bayside Tire and Auto

---

- 5.0

Jan 17, 2013

*anonymous*

Very organized. Prompt service. Didn't wait long for completion of tire installation.

---

- 5.0

Jan 17, 2013

*eileene, VIRGINIA BEACH*

As always - I highly recommend Bayside Tire & Auto for repairs and service. I've been a customer for 15 years over many different vehicles and regardless of "dealer warranties" I take my car to folks that I know I can trust to solve the problems, not create problems. Honest, reliable, fast and friendly. Who could ask for more when it comes to Auto Repair.

---

- 5.0

Jan 14, 2013

*constanceh, VIRGINIA BEACH*

They even gave me a ride home to wait for my car repair.

---

- 5.0

Jan 14, 2013

*jason & roseg, VIRGINIA BEACH*

Service was outstanding.

---

- 5.0

Jan 12, 2013

*sheldona, VIRGINIA BEACH*

Everything was great. Took my car right on time and did thorough job as always.

---

- 5.0

Jan 8, 2013

*dennisg, VIRGINIA BEACH*

The whole staff is very helpful and responsive. It is someplace I will tell other people about

---

- 5.0

Jan 8, 2013

*anonymous*

Always a pleasure!

---

- 5.0

Jan 7, 2013

*terry/steveh, VIRGINIA BEACH*

Always a pleasure, very prompt and informative. They are honest and very good at explaining what needs to or does not need to be done to be repaired on our autos.

---

- 5.0

Jan 4, 2013

*jim & kristinb, VIRGINIA BEACH*

Always nice, helpful and accomodating. Its hard to find a car repair place you can trust so thank you!

---

- 5.0

Jan 4, 2013

*lawrenceg, VIRGINIA BEACH*

I've come to Bayside since the 70"s. Brad has kept several of my old cars alive! It's the only place I trust to do only what is necessary and not take us for a ride.

---

- 5.0

Jan 1, 2013

*edwardg, NORFOLK*

I took my car in for the Yearly Inspection. The inspector did not detect that one of the brake light was out. The light was replaced immediately at no cost. That's how you keep loyal customers!

---

- 5.0

Dec 30, 2012

*charles & barbarap, VIRGINIA BEACH*

Was very friendly, no charge for checking air in tires, did inspection on car on a moments notice. Will definitely use again and will recommend to others. Thank you so much.

---

- 5.0

Dec 29, 2012

*susanf, VIRGINIA BEACH*

Great service as always! Wouldn't go any where else.

---

- 5.0

Dec 20, 2012

*mike & jenniferl, VIRGINIA BEACH*

I had a very nice experience as always. Denise was friendly and helpful. She managed to fit me in for an inspection which was done quickly. Thank you

---

- 5.0

Dec 13, 2012

*ronalds, VIRGINIA BEACH*

Excellent service! That's all is needed!

---

- 5.0

Dec 9, 2012

*rick/angelam, VIRGINIA BEACH*

Great service as always! We don't go any place else for our auto service needs.

---

- 5.0

Dec 8, 2012

*anonymous*

I just found this fabulous repair shop. The repair I needed was done in less than an hour and at a cost of 20% of what the dealership had quoted. The dealer also tried to expand the repair; none of which was needed. I have been so pleased with Bayside Tire & Auto that I have been telling everyone of my experience. And half these people say they are customers too. I am so glad I finally found them.

---

- 5.0

Dec 8, 2012

*candaceh, VIRGINIA BEACH*

I wouldn't take my car any place else!

---

- 5.0



Dec 3, 2012

*rosas, VIRGINIA BEACH*

My experience with Bayside Auto is and always has been great. I'm always seen promptly when auto care is not an emergency, and immediately when it is.

Services are explained so that I understand them. Most important, whatever gets fixed, stays fixed - something that I did not experience before Bayside Auto. I've recommended them to friends/co-workers. They make pretty good coffee too.

Thanks for being something I don't have to worry about!

---

- 5.0

Nov 23, 2012

*rickm, VIRGINIA BEACH*

I've been working with them for nearly 20 years. I told them that I would be traveling with my car for the holiday and they discovered an alternator problem. After notifying me, they took care of the problem quickly and reasonably priced.

Rick Mayo

Va Beach, Va

Comments from the automotive shop

Post a response to the customer review that will be shown on the Web.

---

- 5.0

Nov 19, 2012

*jon & michellem, VIRGINIA BEACH*

Always excellent. I can always count on Brad and his team. Have been going to Bayside Tire and Auto for years.

---

- 5.0

Nov 15, 2012

*ronalds, VIRGINIA BEACH*

Excellent service as always ! Great staff, great customer service and great technicians! They all deserve a raise!

---

- 4.5

Nov 9, 2012

*anonymous*

They accept appointments and are always ready when you get there. They are one of the few locations that provide boat trailer inspections. Well run station with pleasant staff. Highly recommended.

---

- 5.0

Nov 8, 2012

*karenw, VIRGINIA BEACH*

Everyone is always pleasant. the Service is quick.

Comments from the automotive shop

Post a response to the customer review that will be shown on the Web.

---

- 4.0

Nov 2, 2012

*joannh, VIRGINIA BEACH*

Three words: Fast, Courteous, Experienced

---

- 5.0

Nov 2, 2012

*raymond, VIRGINIA BEACH*

As always, it was a pleasant, professional, and expeditious experience.

---

- 4.5

Nov 2, 2012

*danny/christym, VIRGINIA BEACH*

Over the years we have taken our vehicles to Bayside and they have always been very straight forward and honest. Once we needed some directional lights replaced for inspection and they called to get approval to do the work (labor) but when we picked it up they had only charged us for the bulbs. They said it was far easier than expected to replace them and wouldn't charge for labor. They have also handled much more extensive work in the same manner. Opting to replace low cost parts before major ones. Thank you G, Brad & everyone at Bayside.

---

- 4.0

Nov 1, 2012

*anonymous*

I have been doing business with Bayside Tire and Auto for six years now and it has always been a pleasure. All work is done quickly and well. Prices are reasonable and my car is returned in a much cleaner state than when it was brought in. I will continue to take my car to Bayside.

---

- 5.0

Oct 28, 2012

*david/milliej, VIRGINIA BEACH*

Brad and his crew did another super job on my 2003 explorer

Dave Johnson

---

- 5.0

Oct 27, 2012

*charles & cindyb, VIRGINIA BEACH*

with the post card reminder and quick service...turns a chore that everyone hates into a very good experience

---

- 5.0

Oct 26, 2012

*heathert, VIRGINIA BEACH*

Every time I go there the employees always make me feel like they have known me for years...and that's because they have! I was in and out much quicker than I expected and I can always rely on them for dependable service! Thank you  
Bayside Tire and Auto!

---

- 5.0

Oct 25, 2012

*bonnie/stevek, VIRGINIA BEACH*

Bayside Tire and Auto gave me excellent value and service. I had an appointment for an oil change and they took my car right in. They accomplished the job in an excellent and timely manner. Vacuumed my car, added air to my tires and had me out within 40 minutes. Very polite and efficient. Thank you for your excellent service.

---

- 4.5

Oct 24, 2012

*anonymous*

Everything went exactly as needed and they were done with the work very quickly.

---

- 1.0

Oct 24, 2012

*anonymous*

I brought my 3 yr old vehicle in for a state inspection and not only did they NOT call me back to pick up my car, I also had to come back for them to fix the mass air flow sensor that "mysteriously" unplugged. The attendant also made me feel like it was my fault. The only reason I knew my car was finished was because I called at 6:30 pm to see if it was done after being there since 11am. Beware!

Comments from the automotive shop

Although the review was tagged anonymous, I was able to identify the customer. I quizzed our staff involved with the service. The vehicle was dropped off by the wife for a state inspection. The inspection was completed but we noticed the vehicle was overdue for an oil change. We called the only contact number we had which belongs to the husband. He declined the oil change. That evening the car was picked up by the husband who had his daughter drive it home. The next morning the wife drove the car and returned it to us because a check engine light was on. We discovered the mass airflow sensor was unplugged. We plugged it in, cleared the code and found no further problems. I contacted the customer and apologized for any inconvenience suffered and took responsibility for the breakdown in communication. It was our responsibility to make sure the driver of the car was informed.

---

- 5.0

Oct 14, 2012

*rick & cathyg, VIRGINIA BEACH*

Can't thank you enough for fixing the van... again, and doing it in less than 24 hours. But, more than that... you guys came and picked me up so I could get it asap. And did that on a Saturday. Can't say enough about that level of customer service!! Thank you!!!

---

- 5.0

Oct 14, 2012

*deborahw, VIRGINIA BEACH*

I needed to have my car inspected. I called and was told to come on in. The experience was wonderful from beginning to end. I was well informed about the process and they even suggested that my brake while they passed inspection should be checked again after 6000 miles. I would certainly send any friend or love one there because they made me feel important and they did an excellent job.

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- 4.5

Oct 12, 2012

*charles ec, VIRGINIA BEACH*

As always, it was a great experience!!

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- 5.0

Oct 10, 2012

*anonymous*

I have been involved with Bayside Tire and Auto for close to ten years and have always received excellent car care for a reasonable price.

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- 5.0

Oct 10, 2012

*abee, VIRGINIA BEACH*

Outstanding service, as ALWAYS!!! Prompt, courteous and thorough!!

---

- 5.0

Oct 7, 2012

*harrys, VIRGINIA BEACH*

I had an inspection and an oil change and received excellent service, done in record time. Employees were very kind. Price was very reasonable.

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- 5.0

Oct 6, 2012

*ronalds, VIRGINIA BEACH*

My old Jaguar was mended to good health, one again. Excellent service, fair price and great customer relations!

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- 5.0

Oct 3, 2012

*constanceh, VIRGINIA BEACH*

They were waiting for me when I got there and I was out in minutes. Thanks.

---

- 5.0

Sep 29, 2012

*todd/carolg, VIRGINIA BEACH*

I always have a good experience when I take my car to Bayside Tire and Auto

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- 5.0

Sep 29, 2012

*laurelb, VIRGINIA BEACH*

I've taken my car to Bayside for 9 years.

I find them to be honest and reliable.

Comments from the automotive shop

Post a response to the customer review that will be shown on the Web.

---

- 5.0

Sep 28, 2012

*chrisj, VIRGINIA BEACH*

awesome as usual. The guys there are great.

Comments from the automotive shop

Post a response to the customer review that will be shown on the Web.

---

- 5.0

Sep 28, 2012

*robertr, VIRGINIA BEACH*

Great Job, keep up the good work!

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- 5.0

Sep 27, 2012

*neals, VIRGINIA BEACH*

I have taken my Hyundai to Bayside twice in one week, I was so impressed with the way they fixed my airbag light (have had this problem for four years and Bayside was the cheapest and most honest in fixing the problem) that I made an appointment for its 90K service. They were thorough, quick and came in UNDER estimate. Cleaning the car was a nice extra. We will be back. Thanks much!

---

- 4.5

Sep 24, 2012

*dick & maggib, VIRGINIA BEACH*

Because we have the utmost confidence in Bayside Auto no one else can touch our cars! In preparation for a trip to Pa they discovered a problem with 2 tires which we promptly had replaced.

Have recommended their service to many others.

100% satisfied in their work.

---

- 5.0

Sep 19, 2012

*anonymous*

Professional and Friendly Service. Finished ahead of schedule.

---

- 5.0

Sep 19, 2012

*ronalds, VIRGINIA BEACH*

My jaguar s-type has typical aging problems and I just had my rear axel and front end replaced. As always the job was done quickly and professionally and I left with less money but happy customer because the service is focused on the customer and quality work, at a price far less than a dealer!

---

- 4.5

Sep 10, 2012

*constanceh, VIRGINIA BEACH*

In and out in under 30 minutes.

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- 5.0

Sep 9, 2012

*tomf, VIRGINIA BEACH*

by appt - in n out early



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- 5.0

Sep 8, 2012

*timh, VIRGINIA BEACH*

Very prompt. Nice guys to work with

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- 5.0

Sep 7, 2012

*rons*

I've dealt with dealers, independents, and service stations in the past and several years ago went to Bayside and never left. Brad, Bill, Cheryl, Denise are all great! I trust Brad's advice on all matters related to my cars, always! They have customer service down to the way it should be everywhere!

---

- 5.0

Sep 6, 2012

*bill & marylynf, VIRGINIA BEACH*

The folks at Bayside make having our vehicles serviced so easy. They let us know when things are due, and make drop off and pickup a breeze.

They have earned our trust and respect with their quality work, competitive prices, and outstanding customer service.

---

- 4.5

Sep 5, 2012

*jason & roseg, VIRGINIA BEACH*

Excellent work and done in a timely manner.

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- 5.0

Aug 30, 2012

*williel, STATEN ISLAND*

I recently registered my sons car in VA. He is in the Navy and didn't have time to get it inspected. Bayside knew I was in a hurry to see him they took the car right away did a comprehensive safety check and had me on my way. Now that my son will be in VA for awhile this is the only place that I want servicing this car. Very professional, accomafating and friendly. thanks Bayside

---

- 5.0

Aug 28, 2012

*mikec*

had an appointment, as i drove up they were ready to go on my inspection/oil change. i was in and out in 10/20 min.! honest and experienced techs! i refer them to everyone, i even saw bruce smith there the last visit! (bills/redskins DE)

---

- 5.0

Aug 28, 2012

*mike / gingerc, VIRGINIA BEACH*

got me in and out!!! great service, honest techs. even saw bruce smith there! (bills/ redskins DE)

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- 5.0

Aug 28, 2012

*mikel, VIRGINIA BEACH*

My inspection went just like i thought. I knew my idle arm was bad and my parking break needed work.bayside called me with a quote and fixed it.the bill was 70.00 dollars under the quote and i knew i had gotten a good deal.I had my sons car repaired there also and it is running great.

---

- 5.0

Aug 22, 2012

*brian & susanm, VIRGINIA BEACH*

My dad went to BT&A and I followed suit. I've been going here for over 10 years and they are always honest, reliable, and prompt. I will never take any of my cars anywhere else. They always try to fix your car with the least expensive method first and they don't try to sell you anything you don't really need. Super honest, friendly, and willing to help the customer! Best at the beach- I will always go to Gee, Brad and Brian!

---

- 4.0

Aug 17, 2012  
*dennisg, VIRGINIA BEACH*

Your staff is very cooperative and do keep in contact when they say they will call.

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- 5.0

Aug 15, 2012  
*sallyg, SPRINGFIELD*

thanks to all of you and Brad for taking care of my car as I was passing through on my way to Georgia and back

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- 5.0

Aug 15, 2012  
*anonymous*

Always great service and personal attention to my car's repair needs.

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- 5.0

Aug 14, 2012  
*john & mariep, VIRGINIA BEACH*

We've taken our cars to Bayside Tire & Auto for the past 10 years, and have had nothing but good quality customer service!

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- 5.0

Aug 13, 2012

*jon & michellem, VIRGINIA BEACH*

As always, my experience was great at Bayside. Brad is the ultimate professional. I have been a loyal customer for years and will continue to be. I feel confident in the advise Brad offers and happily refer friends and family.

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- 5.0

Aug 12, 2012

*johnm, VIRGINIA BEACH*

I was very pleased with the service.

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- 5.0

Aug 11, 2012

*danny & noras, VIRGINIA BEACH*

We have taken our cars to Bayside Tire & Auto for 25 years. Wouldn't take them anywhere else. They are honest and reliable and give great service.

---

- 5.0

Aug 9, 2012

*richardk, VIRGINIA BEACH*

Vehicle finished when promised, reasonable price for repairs. One time fix, no return trips to fix same problem. Great Job!!!

---

- 4.5

Aug 8, 2012

*cheryll, VIRGINIA BEACH*

They repaired my car quickly and the cost was less than they quoted me.

---

- 5.0

Aug 8, 2012

*candaceh, VIRGINIA BEACH*

We bring all our cars to Bayside Tire and Auto. The service is exceptional.  
Thanks for taking such good care of my cars!

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- 5.0

Aug 7, 2012

*alh, VIRGINIA BEACH*

Came in early on a Monday monrnig with no appointment and a flat tire. Left the car but received call in short order that the tire was fixed (I had run over 2 nails) and car was ready to be picked up.

Very reasonable charge and excellent workmanship.

---

- 5.0

Aug 3, 2012

*ron & pattiw, VIRGINIA BEACH*

Brad arranged Oil Change Service as requested when car was dropped off. He also noticed the  
Inspection was due and had that performed before we picked up the car.

I am sure the fact that we let it go two months past due date last time probably had nothing to do with it.

Thanks .....Ron & Patti

---

- 5.0

Aug 3, 2012

*laurelb, VIRGINIA BEACH*

I use Bayside Tire because they are close to home and I believe they are an honest and efficient team.

---

- 5.0

Aug 2, 2012

*galed, VIRGINIA BEACH*

I have been taking vehicles to Bayside Auto for many years. They have always taken care of any problem. The quality of service is exceptional. I would recommend Bayside Auto to anyone.

---

- 5.0

Aug 1, 2012

*neal & shannonk, VIRGINIA BEACH*

Had an appointment for a state inspection and was in and out in about 15-20 minutes. Everyone was very friendly!

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- 5.0

Jul 25, 2012

*joe/elizap, VIRGINIA BEACH*

Vehicle was prepared and worked on in a timely manner.

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- 5.0

Jul 24, 2012

*eileene, VIRGINIA BEACH*

If you are looking for an honest mechanic - really honest - you need to take your car to Bayside Tire & Auto. No hassle, no haggle. They will explain the problem, offer you options and quote you a fair price. Best part is that you can trust these guys!

---

- 5.0

Jul 9, 2012

*ronalds*

I've been going here for years because the manager and other staff are very customer friendly, advise the best yet least expensive way to correct a problem and they don't try to push products or unnecessary services!

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- 4.0

Jul 3, 2012

*kevint, VIRGINIA BEACH*

Extremely quick turnaround on a state inspection and belt replacement. Dropped off for service the night before, and the car was ready by 8:00 the next morning.

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- 3.5

Jul 2, 2012

*anonymous*

I was told I would receive a phone call when my cars maintenance was finished and ready for pick up. However, I did not receive one. The phone number on file was correct because the gentlemen verified it at drop off. Unfortunately this isn't the first time this has occurred.

Comments from the automotive shop

I thank the customer for the feedback. It is our policy to call customers when the work is finished. The lack of a call will be discussed with our cashiers and service writers

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- 5.0

Jun 28, 2012

*dottieg, VIRGINIA BEACH*

Husband didn't want to wait for our auto club to come out so we called Bayside Tire and Auto. They came out at the time they promised and fixed the tire right in our driveway.

---

- 5.0

Jun 28, 2012

*irwin (win)c, VIRGINIA BEACH*

Took my older car in for inspection and didn't want to put too much money into this vehicle. They inspected it first informed me of some minor problems which they took care of and then did a few additional things I wanted

taken care of. Communication was excellent and work done in a timely fashion. I'm a very satisfied customer !

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- 5.0

Jun 26, 2012

*richardk, VIRGINIA BEACH*

Excellent service, appointment time was convenient. Good Job!

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